

STANDING OPERATING PROCEDURES

EYES AND EARS (E2) PROJECT

[Registered Project between Business Against Crime South Africa (BACSA) & SAPS]

PRIVATE SECURITY INDUSTRY (PSI) AND SOUTH AFRICAN POLICE SERVICE (SAPS)

Purpose

The purpose of these Standing Operating Procedures (SOP) is to provide the rules and procedures for the respective role players within the “Eyes and Ears Project”.

Background

The “Eyes and Ears” concept is premised on the fact that the PSI has a huge geographical deployment footprint through its guards, patrol and escort vehicles and air support that is in constant contact with its control centres. Their proximity to incidents, crime scenes or crime hotspots could easily provide for responsive situational information that would inform and enable the SAPS to appropriately and rapidly respond to such incidents and track suspicious persons, vehicles, and monitoring routes and diversion tactics by suspects and perpetrators of crime through non-intrusive and non-aggressive measures, falling within their legal mandate as private security and as members of society.

The “Eyes and Ears” concept is accordingly a joint crime fighting initiative whereby the PSI formally cooperates with SAPS by relaying information directly to the Provincial Operational Command Centre (POCC) and in some instances receiving such relevant information directly from it.

The POCC is a 24-hour operational command centre that is managed through an Extended Core Command Group (ECCG) and the Core Command Group (CCG) and will be responsible to ensure total situational awareness within a specific policing area.

The POCC is instituted to act as a centralized point where information/intelligence can be collated and where multi-disciplinary and interdepartmental teams can pro-actively and re-actively act on that information/intelligence. It provides centralized command and control and in

essence is a place for managing complex operations (according to priorities) and response to specific crises on national; provincial; cluster and station level.

Objectives

The project has the following objectives:

- To operationally develop the “Eyes and Ears” within the Republic through the POCCs;
- To develop a model for situational information sharing between SAPS and the PSI;
- To enhance operational response to crime hotspot areas, TRIO crimes and with specific emphasis on crimes which are heavily dependent on situational information and a shared concern for both the SAPS and the PSI.

The “Eyes and Ears Project” accordingly does not substitute existing projects and crime fighting plans and initiatives, but rather adds value thereto. It further does not interfere with existing relationships and interaction with the various police structures, including the Community Police Forum.

SAPS Mandate

In terms of section 205 (3) of the Constitution of the Republic of South Africa, Act No. 108 of 1996 (the Constitution), the objects of the SAPS are “*to prevent, combat and investigate crime, to maintain the public order, to protect and secure the inhabitants of the Republic and their property, and to uphold and enforce the law*”.

The Preamble to the SA Police Service Act, No. 68 of 1995 *inter alia* provides as follows: “*WHEREAS there is a need to provide a police service throughout the national territory to - (a) ensure the safety and security of all persons and property in the national territory- (b) uphold and safeguard the fundamental rights of every person as guaranteed by Chapter 3 of the Constitution; (c) ensure co-operation between the Service and the communities it serves in the combating of crime; (d) reflect respect for victims of crime and an understanding of their needs; and (e) ensure effective civilian supervision over the Service*”.

In addition, the Criminal Procedure Act, No. 51 of 1977 (CPA) provides for extensive powers for the police with respect to search and seizure and arrest. Private individuals, including members of the PSI, have limited powers – for example sections 23, 24, 42, 47 and 49. Our common law also provides citizens

the right to use reasonable and commensurate force to defend themselves against unlawful and violent attacks.

Accordingly, SAPS is recognised as the main law enforcement agency in South Africa, and all efforts shall be made by the PSI to strengthen SAPS' efforts to carry out its constitutional and statutory mandate.

Private Security Industry

Even though the "Eyes and Ears Project" is initiated by BACSA in cooperation with Bidvest Protea Coin, G4S, Fidelity and SBV, four major role players in the private security industry, any member of the PSI, irrespective of its size or where situated, whether or not a member of the Security Industry Alliance, may join the initiative and become part of the "Eyes and Ears Project". It is, however, a requirement that such member of the PSI must be a member of good standing within PSIRA.

Therefore, any member of the PSI may voluntarily and at own cost join and participate in this project. The group (members of the PSI and BACSA who already participate in the project) incurs no liability for any conduct or omissions by or on behalf of members of the PSI or individual security officials. Responsibilities and liabilities of any participant are based on that provided for by the laws of the Republic.

Participation in this project is accordingly governed by the Constitution, the Criminal Procedure Act, PSIRA Act, the common law and the contractual relationship between any private security service provider and its client and alluded to in these Standard Operating Procedures.

Confidentiality

Participation in this project is further based on confidentiality and mutual trust. Members of the PSI who participate in this project are expected to treat as confidential all information regarding private information pertaining to individual clients, police operations and information supplied to or received from the POCC.

I, _____, ID No _____,
(Full Names & Surname) ID Number

on behalf of Company / Institution _____
read and fully understand this document, in specific the confidentiality clause above.

I herewith undertake to brief and explain all members reporting to me, the full consequences in this regard and take control and responsibility for the actions and statements made by anyone in my company, which may say or do anything that has an influence in this regard.

Signed at _____ on this _____ day of _____ 20____

(.....)
Member of the PSI